



Sweet 4.8.7

RELEASE NOTES



Release notes

Version 4.8.7

This document contains a list of new functionality and improvements added to the latest version of Sweet

Sweet Forms

Sweet One

Sweet Automation

Corrections

Form flow

Form Flow Functionality:

We are excited to introduce the innovative "Form Flow" feature to our platform, which allows you to create customized flows of published forms for a streamlined user experience. With this new feature, users can complete forms in a seamless sequence, with the option to designate whether each form is answered once or multiple times.

With full control over setting mandatory or optional forms, you can accommodate a variety of form types, including those requiring signatures, those without, or a combination of both.

The Form Flow Editor supports editing, publishing, and unpublishing form flows, giving you complete control over your form flows.

To ensure no form template in the form flow is unpublished, warnings and indicators have been added. This helps you keep track of all published form templates within a form flow and ensure a smooth user experience.

Form Flow is mobile responsive, providing a consistent user experience across all devices.

- **Enhanced Signing Providers and E-signature Options:**
 - Experience improved support for signing providers such as Scrive and Signicat, complete with tailored notifications, links, and invitation methods.

Please note: Form Flow is only supported on the newest Safari version. Ensure your browser is up-to-date for the best user experience.

Form Designer

Freetext as default question type. The default question type when creating a new question is now set to "Freetext". This change allows form designers to quickly create free text questions without the need to manually select the question type each time. This new feature streamlines the form creation process and saves valuable time for form designers.

PDF Merge based on Form Language. Enables form designers to merge a PDF document based on the language selected by the customer in the form. The PDF merge feature offers several scenarios to ensure the form designer can customize the experience for their customers.

Toggle switch. New feature for our form design tool - the toggle switch appearance. This new option allows form designers to present their single answer and multiple answer questions in a visually appealing and intuitive way. With the toggle switch appearance, form respondents can easily switch between answers with a single click.

Customized redirects. Ability for users to redirect to a specified URL when completing, closing, or signing forms. This feature allows for dynamic links to be created based on the answers provided in the form.

Sweet One

New Public REST API

With this release, our customers can now leverage the power of our CRM solution in new and innovative ways using the new public REST API that comes with an OpenAPI documentation.

- **Integrate with 3rd party applications** easily to allow for a more seamless experience and help improve data accuracy. Connect with accounting software, e-commerce platforms, or other systems.
- **Build custom applications** on top of the Sweet One solution. This could include mobile apps for sales reps in the field, or custom reporting dashboards for executives.
- **Automate workflows** by using the new REST API to create cases, follow-up tasks or use any other business logic of Sweet One.

Support for document storage providers.

Since this version, Sweet One is prepared to implement an integration with your preferred cloud storage provider like OneDrive, Dropbox or Synkzone to use as secure document storage.

Sign in with Synkzone option as the first storage provider using Sweet One's new integration capabilities.

Email editor allows to edit original message body when replying an email now.

Sweet Automation

New Features:

- **Console/Chat:** Added `/refresh` command to clear application caches manually.
- **New Actions:** StringAgg (aggregate strings by flowkey), ReadFile (read a single file from various sources into the flow).
- **E-Sign Action:** Added Signicat as a provider.
- **API:** Introduced beta endpoint for loading and executing entire flows in a single request.
- **Package:** Introduced a bundled package for "Incoming Email Flow".
- **Selection datasource as template:** When you create a new Flow you get a list of all flows that has this flag "Use as Template" checked.

Sweet Automation

Enhancements:

- **Safe Mode:** Implemented Safe Mode for delete confirmation dialogs, ensuring users are aware of the consequences before deleting items.
- **Dashboard:** Enabled use of {templateFields} in row and cell click configurations.
- **Flow UI:** Improved flow area, box-preview interactions, box id display, and resizing behavior for preview dialogs.
- **Selection Tool:** Enhanced lookup autocomplete search, nested selections handling, grouping by calculated columns, and forced bulk mode support.
- **Roaring:** Implemented new endpoints and made validation for beneficial owners optional.
- **Flow Execution:** Better handling of skipped executions, dependencies, retry attempts, and input/output parameters.
- **Message Queues:** Added support for Rabbit MQ.
- **RestApi and API Action:** Fixed bugs, added advanced configuration options, and enabled raw body logging for LoadFlow endpoints.
- **Email Handling:** Improved support for Incoming Email Actions, Emarketing SMTP with OAuth2, and Export action with OAuth2 for SMTP emails.
- **PDF Action:** Fixed Gembox bugs, empty range handling, and flow data mapping for PDF generation.

Sweet Automation

Enhancements:

- **Template-Engine:** Introduced {field:urlEncode} and {field:htmlEncode} options.
- **Match/Split:** Fixed bugs in filtering and in/not in condition types.
- **LoadFromFile and Parse Data Action:** Fixed bugs in data conversion and parsing specific array items.
- **Google Cloud Storage:** Added support for proxy server.
- **Diagnostics Action:** Enabled specifying machine name.
- **Additional Communication Action:** Fixed bug related to uncleared communication.
- **Incoming Email Flow:** Possible to handle/obey/send AutoMail and SuppressAutoMail email headers. Both for incoming and outgoing email actions.
- **API action:** Possible to save response headers.
- **Tag Action:** Enabled tagging participant with "EnterFlowDate".

Performance Improvements:

- **Emarketing Symplify and WebPower:** Optimized API request numbers and response syncing.
- **Legacy FlowStorage Search:** Fixed performance issues for large flows and boxes.

CORRECTIONS

Below are some of the key corrections made since the last version.

Sweet One

- Upgrade of React to version 18 to enable usage of new UI components
- Inactive users now can't receive password reset links or generate API keys
- Failed login count now works correctly when logging in with Azure
- Cases now can't be merged if a merged case is opened by another user
- Case subject length is now not limited to 200 characters
- Fixed issue when after uploading several documents several times, some of them fail to upload
- Fixed opening attachments issue on iOS
- Fixed bug preventing external portal user from creating a case
- Fixed errors sometimes occurring when creating new codes or editing codes with missing translations
- Removed misleading "Role" dropdowns when creating a new Private Person/Contact from an E-mail Activity
- Corrections in the search functionality
- Missing scroll in Admin/Connection and other minor corrections

Sweet Automation

- RestApi Connections: Allowed custom unauthorized status codes for nonstandard endpoints.
- UX: Improved resizing behavior for preview dialogs showing large flow data.
- Action Logs: Removed "Skipped" and "Cancelled" executions from logs.
- API: Fixed datetime saving bug for obscure localizations.
- Incoming Email Action: Added verification for extracted CaseNumbers and improved handling of IMAP bad certificates and unsecure TLS versions.
- ADsync Action: Fixed user information overwrite bug.

CORRECTIONS

Below are some of the key corrections made since the last version.

Sweet Form

- The British flag now correctly appears instead of the American flag.
- Fixed an issue where the Question type Spinner was not working when the minimum value was set to a value other than 0.
- Resolved UI/UX issues related to icons, positioning, and appearance in the form designer.
- Hidden fields are no longer included when signing.
- Sweet Forms API can now be prefilled even if the form is not anonymous.
- The Data sources tab is no longer visible on question types where it does not work.
- Validation for the Freetext question has been improved to include checking for year and month.

About Sweet Systems

We develop smart and business-critical solutions that streamline the operations for sales, after-sales, customer service, and marketing units. We aim to make your everyday life easier and make your customers happier.

A white circular icon containing a black lowercase letter 'f', representing the Facebook logo.A white circular icon containing a black lowercase 'in', representing the LinkedIn logo.

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The Sweet Systems logo, featuring a stylized pink and green leaf icon to the left of the word 'sweet' in a lowercase, pink, sans-serif font. The logo is set against a white, rounded, teardrop-shaped background.