



Sweet 4.8.6

RELEASE NOTES



Release notes

Version 4.8.6

This document contains a list of new functionality and improvements added to the latest version of Sweet

Sweet Forms

Sweet Automation

Sweet One

Corrections

Sweet One

Below are some of the key corrections made since the last version.

Sweet One

Case Merge

It is now possible to merge different cases into one in order to eliminate duplicates or merge similar cases.

Drag and drop file functionality

It is now possible to drag and drop the file into the

- internal note on the case
- into the Feed on both the Start page and News menu
- Into External Post under Communication Tab on the Case

Internal notes – notify members of the related user group

There is a new setting which allows the superuser to decide if the notification about the internal note should be sent to the members of the group

Internal users

Improved 'generate API key' functionality. The expired time was added.

Case

New general logs showing who has updated and read the info on the case

Form Designer

E-sign:

New Methods of Authentication for Scrive

The authentication options for Scrive have recently been expanded to include:

- Danish MitID
- Danish NemID
- Danish NemID or MitID
- Finskt FTN
- Freja ID
- Dutch iDIN
- Onfido
- Swisscom
- Verimi eID
- Belgian Itsme
- Baltic Smart ID

New signing methods for Scrive

With Scrive, the following signing methods are now available:

- Danish MitID
- Finskt FTN
- Freja ID
- Dutch iDIN
- Onfido document check
- Onfido document and photo check
- Swisscom
- Swisscom with SRS
- Verimi eID
- Belgian Itsme
- Danish NemID
- Baltic Smart ID

Possibility of adding "titles" to signing parties

You may now add a title to each signing party to make administration easier.

Other:

- Opportunity to define which language the customer/end-user should have when entering the signing process in Scrive
- More user-friendly error messages when Signing fails for Scrive
- Making the e-signing layout more intuitive

Form Designer

Other:

Change the browser title

It is now possible to change the title of the browser for each form template. Instead of "Sweet Forms," you may now modify it to meet your demands.

reCAPTCHA functionality

The option to add a CAPTCHA with a verification box next to "I'm not a robot" was implemented.

Html editor for Description areas

To enhance usability, each description box on pages, sections, and questions has its own HTML editor. As a result, you may now change the font's size, color, and much more!

Number spinner

A brand-new question type that allows you to create your unique horizontal spinner with a custom number range. The option to have a vertical number range has also been introduced.

Sweet Automation

New actions:

StringLengthcheck. Possible to validate maxlengths on strings, and what to do if a string exceeds that length (truncate, nullify, replace)

Sweet Additional Communication. Additional address/email/phone/website can be added and updated on Person/Company entities.

New functions:

ADSync. Users from AD may be synchronized with Sweet.

Scan Folder action: Possibility to remove a file after reading it.

Scan Folder action: Possibility to indicate whether the file should be stored as text or binary data in the flow.

E-marketing Simplify: In the email setup, only display emails sent within the last two years.

Dashboards: Labels can be displayed in Sweet automation's dashboards.

UX: All panels can be detached from their docked position on the right side.

Package: Incoming Email Flow is bundled with all SA Installations as a package.

Sweet Automation

API action

- Parsing performance in the API-action, Import-action, and Google PubSub-action. Parse a larger batch first, then perform the action (load/tag/etc.).
- When a flow is loaded and triggered via the API the executionId is saved as flowdata on the participants.
- It is possible to override the async-parameter in load-methods to enforce a certain behavior.
- Minor UX improvements and changes when specifying parameters in the API action
- When loading JSON or XML, loop over all rows in the request and not only first row in the batch to find which properties that should be loaded into the flow.

Sweet Automation

Other

- **Export-action.** Excel Option to auto set column formats for integers and decimals.
- **Sweet-action.** Possible to disable login to CORE_LogItem when creating/updating entities.
- **Flow: "Move remaining participants".** New checkbox on actions to flow unaffected participants.
- **Incoming Email Action.** EWS-connections: Generate a unique Id as MessageId when saving emails to stage tables. (EWS UniqueId is case-sensitive, but most databases are not)
- **StringTemplate engine.** It is possible to execute "commands" in the templates, such as injecting values from settings/captions/date/logged-in users. (For instance, SA:Setting ErrorMessageAddresses)
- **Import/Export.** Import/export to/from packages is now possible, as well as other enhancements to importing and exporting.
- **WebHook-consumers.** It is now possible to remove a customer.
- **Google Storage connections.** Proxy settings can be specified.
- **Import/Export.** Import/export to/from packages is now possible, as well as other enhancements to importing and exporting.

CORRECTIONS

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Sweet One

- Better performance in Quick search – in order to make search quicker for cases, deals and projects, we limited the search criteria
- Feed/internal notes – improved date/time functionality
- Improved ‘send a new password’ functionality
- jQuery-UI has been updated to v1.13.2
- Improved file drag and drop functionality
- News – improvements on longer comments functionality

CORRECTIONS

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Sweet Automation

Move/Copy/Trigger. When not specifying a target box (but only a target flow). It is assumed to select the topmost action.

API Executions-endpoint. In some scenarios, an execution was marked as completed even though it wasn't.

Sweet-action. When creating entities without extended fields. No empty row was created in the extended table.

Flow movement. If an action was configured with a keyed out-step that wasn't used in the flow, but another action with the same keyed out-step was configured further down in the flow, the participant "jumped" to the wrong box in the flow.

Standard Action. Performance fix when running with many big batches.

Incoming Email Action. Save embedded attachments for IMAP/pop3.

Tag-action. When result columns contain trailing whitespace.

Sweet forms

- The form is sent to Scrive if the Social Security number field is not mandatory and is left empty.
- Enhancement of visibility in the drop-down menu in the three structures.
- Improved scrolling functionality in the CSS tab.
- Improvements to validation options
- Improved visibility rules functionality on the question type List.

About Sweet Systems

We develop smart and business-critical solutions that streamline the operations for sales, after-sales, customer service, and marketing units. We aim to make your everyday life easier and make your customers happier.

A white circular icon containing a black lowercase letter 'f', representing the Facebook logo.A white circular icon containing a black lowercase 'in', representing the LinkedIn logo.

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The Sweet Systems logo, featuring a stylized pink and green leaf icon to the left of the word 'sweet' in a lowercase, pink, sans-serif font. The logo is positioned inside a white, rounded, teardrop-shaped background.